

## Data Collection Tool – Upper Respiratory Infection (URI)

**Directions:**

**Pull 10 or more charts of patients diagnosed with upper respiratory infection (URI), having one or more of the following symptoms present at the visit: cough, rhinorrhea, congestion, sore throat, hoarseness, or red eyes.**

**NOTE:** Exclude patients with any other illness or infection diagnosis.

**Answer the questions based on actual documentation and not on memory or inference.** This review is a retrospective look at the care provided.

### Questions for Patients Diagnosed with an Upper Respiratory Infection (URI)

1. Was the patient given a prescription for an antibiotic for this illness?

Yes     No

2. Did the clinician provide counseling regarding the topics listed in the table below?

Yes, verbal discussion and/or printed material provided

No

<b>Counseling topics:</b>
Antibiotics are not beneficial for URI
Expected course of URI:
<ul style="list-style-type: none"><li>• symptoms commonly persist for 10-14 days</li><li>• how long cough will last</li><li>• how long fever will persist</li><li>• how long green discharge may be present</li></ul>

3. Did the provider discuss and document instructions for the patient/family to return if the patient had worsening URI symptoms or illness persisting beyond 10 days?

Yes, verbal discussion and/or printed material provided and documented in the medical record

Informed patient/family, but no documentation

No