

Data Collection Tool – Upper Respiratory Infection (URI)

Directions:

Pull 10 or more charts of patients diagnosed with upper respiratory infection (URI), having one or more of the following symptoms present at the visit: cough, rhinorrhea, congestion, sore throat, hoarseness, or red eyes.

NOTE: Exclude patients with any other illness or infection diagnosis.

Answer the questions based on actual documentation and not on memory or inference. This review is a retrospective look at the care provided.

Questions for Patients Diagnosed with an Upper Respiratory Infection (URI)

1. Was the patient given a prescription for an antibiotic for this illness?
☐ Yes ☐ No
2. Did the clinician provide counseling regarding the topics listed in the table below?
☐ Yes, verbal discussion and/or printed material provided
☐ No

Counseling topics:
Antibiotics are not beneficial for URI
Expected course of URI:
• symptoms commonly persist for 10-14 days
• how long cough will last
• how long fever will persist
• how long green discharge may be present

3. Did the provider discuss and document instructions for the patient/family to return if the patient had worsening URI symptoms or illness persisting beyond 10 days?
☐ Yes, verbal discussion and/or printed material provided and documented in the medical record
☐ Informed patient/family, but no documentation
☐ No